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**ICS-400: Advanced ICS  
Command and General Staff—  
Complex Incidents**  
EMI Course Number: G400

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**September 2005**



## Course Background Information

<b>Purpose</b>	<p>This course provides training on and resources for personnel who require advanced application of the Incident Command System (ICS).</p> <hr/>
<b>Who Should Attend</b>	<p>The target audience for this course is senior personnel who are expected to perform in a management capacity in an Area Command or Multiagency Coordination Entity.</p> <p>This course expands upon information covered in ICS-100 through ICS-300 courses. These earlier courses are prerequisites for ICS-400.</p> <hr/>
<b>Course Goals</b>	<p>The course goals are as follows:</p> <ul style="list-style-type: none"><li>▪ Explain how major incidents engender special management challenges.</li><li>▪ Describe the circumstances in which an Area Command is established.</li><li>▪ Describe the circumstances in which multiagency coordination systems are established.</li></ul> <hr/>
<b>Training Content</b>	<p>The training is comprised of the following lessons:</p> <ul style="list-style-type: none"><li>▪ Unit 1: Course Overview</li><li>▪ Unit 2: Fundamentals Review for Command and General Staff</li><li>▪ Unit 3: Major and/or Complex Incident/Event Management</li><li>▪ Unit 4: Area Command</li><li>▪ Unit 5: Multiagency Coordination</li><li>▪ Unit 6: Course Summary</li></ul> <hr/>



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## Unit 1: Course Overview

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**Unit 1:  
Course Overview  
Advanced ICS for Command and  
General Staff and Complex Incidents**



**Visual Description:** Title Slide

**Key Points**

Welcome to the ICS-400 course. This course builds on the ICS-100 through ICS-300 courses.



### ICS-400 Course Goals

- Explain how major incidents engender special management challenges.
- Describe the circumstances in which an Area Command is established.
- Describe the circumstances in which multiagency coordination systems are established.

This course is designed for senior personnel who are expected to perform in a management capacity in an Area Command or multiagency coordination system.

Unit 1:  
Course Overview

Visual 1.2

**Visual Description:** Course Goals

### Key Points

By the end of this course, you should be able to:

- Explain how major incidents engender special management challenges.
- Describe the circumstances in which an Area Command is established.
- Describe the circumstances in which multiagency coordination systems are established.

This course is designed for senior personnel who are expected to perform in a management capacity in an Area Command or multiagency coordination system.

This course is designed to provide overall incident management skills rather than tactical expertise. Additional courses are available on developing and implementing incident tactics.





## Student Introductions

- Name, job title, and organization
- Overall experience with emergency or incident response
- Incident Command System (ICS) qualifications and most recent ICS experience



Unit 1:  
Course Overview

Visual 1.3

**Visual Description:** Student Introductions

## Key Points

Introduce yourself by providing:

- Name, job title, and organization.
- Overall experience with emergency or incident response.
- ISC qualifications and most recent ICS experience.



## Expectations

What do you expect  
to gain from this  
course?

Unit 1:  
Course Overview

Visual 1.4

**Visual Description:** What do you expect to gain from this course?

### Key Points



Jot down some notes below on what you expect to gain from this course.



### Instructor Expectations

- Cooperate with the group.
- Be open minded to new ideas.
- Participate actively in all of the training activities and exercises.
- Return to class at the stated time.
- Use what you learn in the course to perform effectively within an ICS organization.

Unit 1:  
Course Overview

Visual 1.5

**Visual Description:** Instructor Expectations

### Key Points

During this course, you will be expected to:

- Cooperate with the group.
- Be open minded to new ideas.
- Participate actively in all of the training activities and exercises.
- Return to class at the stated time.
- Use what you learn in the course to perform effectively within an ICS organization.



## ICS Challenges in Complex Incidents

What challenges do you  
face in managing  
complex incidents?



Unit 1:  
Course Overview

Visual 1.6

**Visual Description:** ICS Challenges in Complex Incidents

### Key Points



Identify challenges associated with managing complex incidents.



## Course Structure



Unit 1:  
Course Overview

Visual 1.7

**Visual Description:** Course Structure

## Key Points

This course includes the following six lessons:

- Unit 1: Course Overview (current lesson)
- Unit 2: Fundamentals Review for Command and General Staff
- Unit 3: Major and/or Complex Incident/Event Management
- Unit 4: Area Command
- Unit 5: Multiagency Coordination
- Unit 6: Course Summary



### Course Logistics

- Course agenda
- Sign-in sheet
- Housekeeping:
  - Breaks
  - Message and telephone location
  - Cell phone policy
  - Facilities
  - Other concerns



Unit 1:  
Course Overview

Visual 1.8

**Visual Description:** Course Logistics

### Key Points

Your instructor will review the following logistical information:

- Course agenda
- Sign-in sheet
- Housekeeping:
  - Breaks
  - Message and telephone location
  - Cell phone policy
  - Facilities
- Other concerns



### Successful Course Completion

- Participate in unit activities/exercises.
- Achieve 70% or higher on the final exam.
- Complete the end-of-course evaluation.



Unit 1:  
Course Overview

Visual 1.9

**Visual Description:** Successful Course Completion

### Key Points

In order to successfully complete this course, you must:

- Participate in unit activities/exercises.
- Achieve 70% or higher on the final exam.
- Complete the end-of-course evaluation.

The next unit presents a review of Command and General Staff fundamentals.

**Your Notes**